

*127th Legislature*  
*Senate of*  
*Maine*  
*Senate District 21*

*Senator Nathan L. Libby*  
*44 Robinson Gardens*  
*Lewiston, ME 04240*  
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September 6, 2016

Commissioner Jeanne Paquette  
Maine Department of Labor  
54 State House Station  
Augusta, Maine 04333

Dear Commissioner Paquette,

As you know, Xerox/ACS has announced that its customer service operation in Lewiston will close later this year. This will leave their approximately 140 employees without work on October 31, 2016. We are concerned for the well-being of these skilled employees, who will be losing their jobs through no fault of their own.

We also understand that other customer service-oriented companies in the greater Lewiston area are facing increasing difficulty in finding job applicants with the skills they require in a tightening labor market. It is our hope that these displaced workers can find new employment within local companies, bringing some good from this unfortunate situation for both area businesses and these workers. The Department of Labor's history of providing assistance to local job-seekers will be invaluable in making this a reality. We hope you will provide these same services to the displaced Xerox/ACS employees.

The recent mill closings and job losses in Maine's paper industry have been well-published and widely discussed. While the closing of a call center may not have the same emotional impact, the hurt it causes to Maine families is no different. We urge that the Department of Labor take the same effort to help get these employees back on their feet as for any other Mainer.

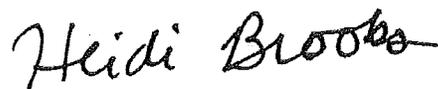
We would like to offer any help we or our staffs can provide. It is our hope that we, area businesses, and the Lewiston CareerCenter can all work together to help our neighbors and our

community. Please feel free to reach out to our offices at (207) 287-1515 or (207) 287-1430 is we can be of assistance.

Sincerely,



Nate Libby  
State Senator  
Senate District 21



Heidi Brooks  
State Representative  
House District 61



Jared Golden  
State Representative  
House District 60



Michel Lajoie  
State Representative  
House District 58



Margaret Rotundo  
State Representative  
House District 59